

2020 OzHarvest Impact Report

Never in the history of OzHarvest have our services been in such high demand at a time when our resources were most under pressure. Despite extreme challenges, the team responded quickly, adapted programs, redeployed staff, created new revenue streams and above all kept our wheels turning. Click on the headings to see our impact during this unprecedented year.

FY 19/20 FINANCIALS



FOOD RESCUE & RELIEF



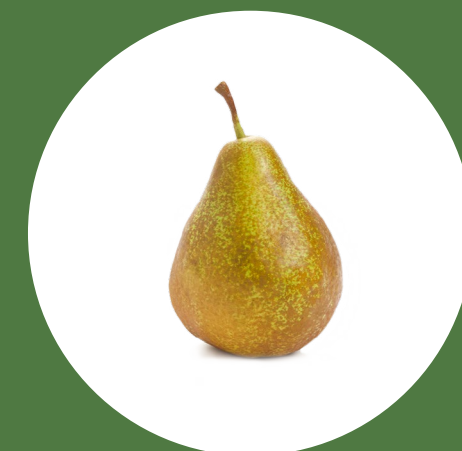
COMMUNITY

Cooking for a Cause
OzHarvest Market
Volunteers



EDUCATION

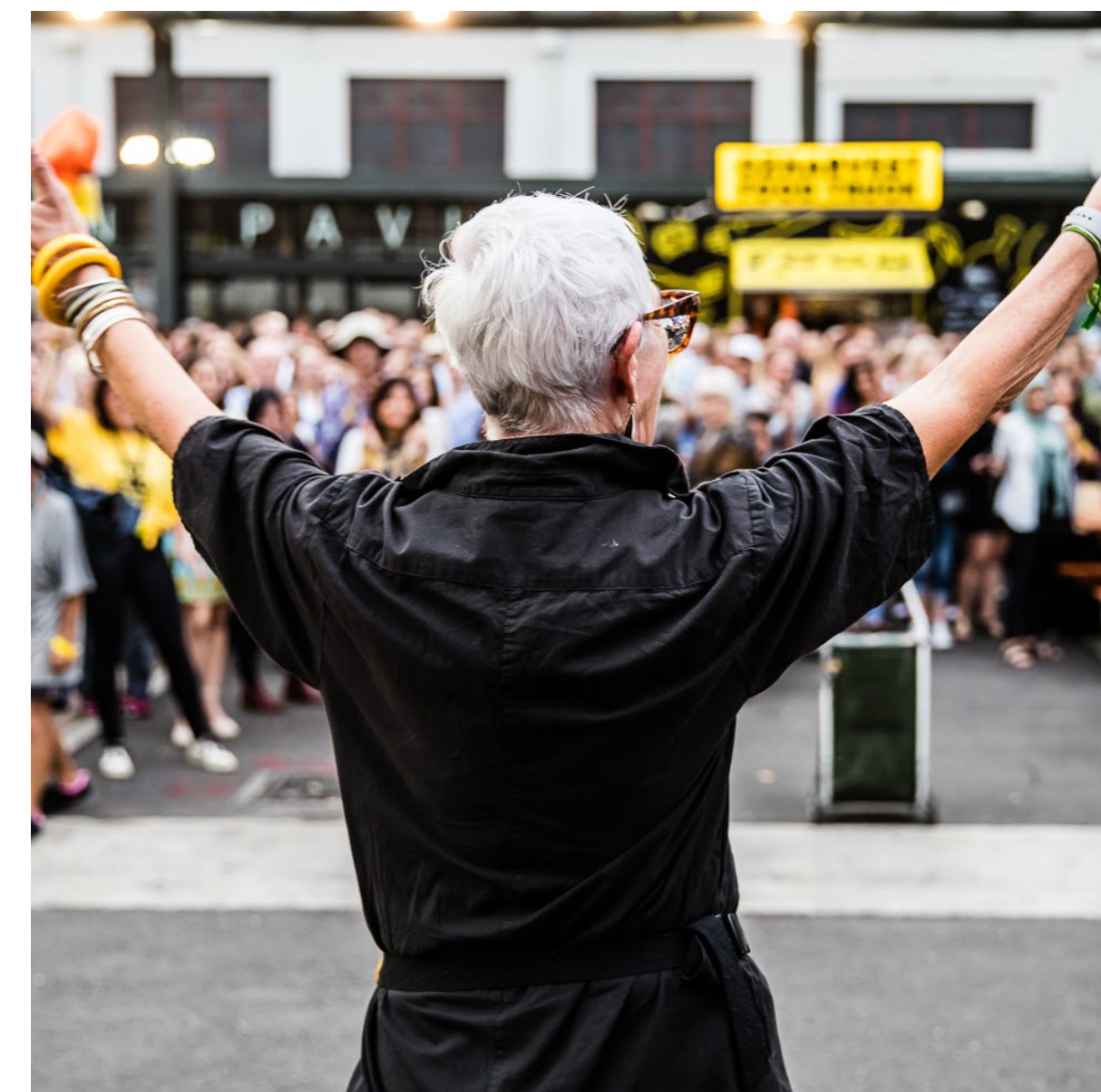
Nourish
NEST
FEAST



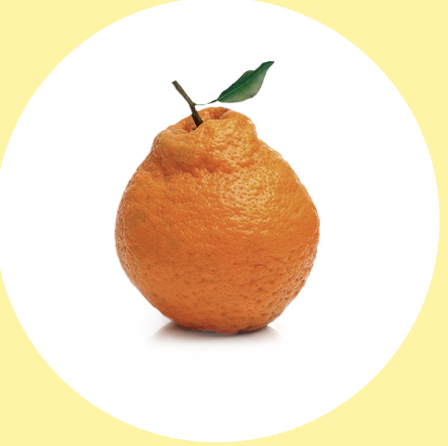
THANK YOU



COVID IMPACT



FOR PURPOSE CO



COVID IMPACT



COVID IMPACT

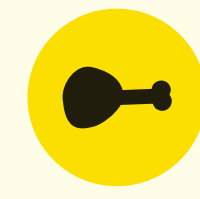
(1 March 20 – 20 December 2020)



Hospitality Heroes

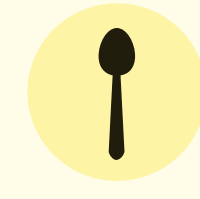


Hamper Hubs



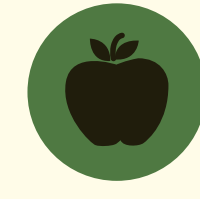
7,792,763

Kgs Food Diverted from Landfill



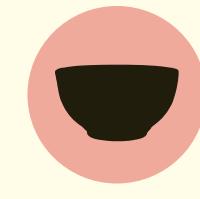
27,701,761

Meals Delivered Across All Programs



437,296

Meals Facilitated via Food App



660,123

Cooked Meals created



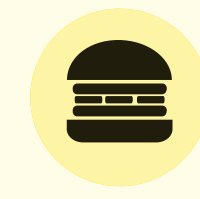
37

'Hospitality Hero' Partnerships



91,469

Hampers created and delivered



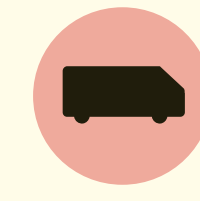
5

Pop-up Hamper Hubs feeding communities including international students



2

Mobile Markets delivering into 31 regional locations



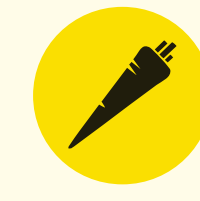
7

New Vans on the Road



301

New Charities Supported across all programs



1

New OzHarvest Market in Waterloo

To say this has been a year like no other is an understatement. I have never been more proud of OzHarvest for pivoting and adapting to the daily changes facing our organisation. Like any charity, we suffered huge revenue and fundraising losses at the same time as demand for our services went through the roof. Food rescue became a frontline service during lockdown and our drivers never missed a beat to make sure good food was still being delivered to those who need it most.

Thanks to government funding and generous individuals we were able to respond quickly with new services to meet the increasing level of demand for food relief, including pop-up hamper hubs, food essentials boxes, mobile markets, cooked meals and a new OzHarvest Market in Sydney's Waterloo. For the first time in our history, we had to buy food to supplement our rescued food volumes.

Despite the hardship faced by so many, the power of community has shone through with more people than ever rallying to support our cause - for which, we are deeply grateful. It has never been more important to 'Nourish our Country.'

With gratitude

Roumi



Mobile Markets



OzHarvest Market Waterloo

SPECIAL THANKS

City of Newcastle / City of Sydney
/ Department of Social Services
/ Department of Land & Housing
/ Mirvac / NSW Department of
Communities and Justice / QLD
Department of Communities,
Disability Services and Seniors / SA
Department of Human Services

FOOD RESCUE & RELIEF



FOOD RESCUE & RELIEF



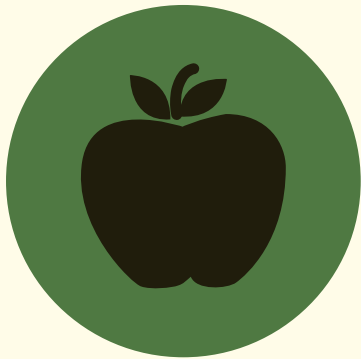
29,492,930

Meals Delivered



9,310,180

Kgs Rescued



3,252

Food Donors



1,462

Charities



65

Vans

What a year for food rescue! Demand for food relief was already reaching a new high from the impact of bushfires, drought and floods, before COVID-19 hit in March. Rescued food volumes lurched from low to high, from panic buying in supermarkets closely followed by the closure of the hospitality sector. Food rescue became a frontline service and new emergency food relief services were introduced to help meet demand, including food hampers, cooked meals and mobile markets.



When you hear that people are choosing between topping up their OPAL CARD and having dinner – it's really rough. When we give out OzHarvest food, you see a thanks that can't be put into words.

BERNARD DEOJEE
Centre Manager, The Way, Redfern



SPECIAL THANKS

Aldi / bp Australia / CHEP /
Dnata / Goodman / Harris
Farms / Marley Spoon /
Qantas / Virgin / Woolworths

COMMUNITY

Cooking for a Cause →

OzHarvest Market →

Volunteers →



COOKING FOR A CAUSE



COOKING FOR A CAUSE



475

Sessions



517

Companies



8,317

Participants



66,536

Meals Cooked

OzHarvest kitchens are usually busy with corporate teams cooking for a cause, transforming rescued ingredients into gourmet meals for people in need. Despite putting this program on hold due to COVID-19 restrictions, OzHarvest chefs jumped back into the kitchen producing over 5,000 home-cooked meals a week to help meet demand. We were supported by many of our 'Hospitality Hero' friends who also utilised empty kitchens to create delicious cooked meals.



A huge thank you to the wonderful OzHarvest chefs... the BCG team had such a fun! Great team building, skill-building and community-building activity and incredible to know that we created 280 meals.

KATE
Boston Consulting Group



SPECIAL THANKS

AMP Foundation / Accenture
/ bp Australia / Bloomberg /
CBA / Diageo / Deloitte / IMC
/ PWC

OZHARVEST MARKET



OZHARVEST MARKET

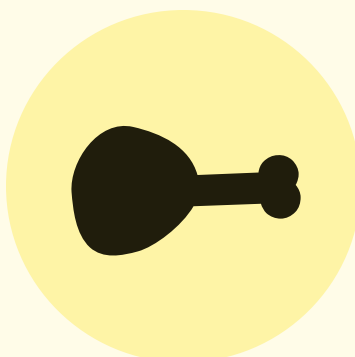


Originally opened as a pop-up project, the OzHarvest Market in Kensington has been serving over 300 vulnerable customers a day for over three years. The impact of COVID-19 saw many necessary changes made to daily operations. As customers could no longer shop inside, volunteers gave out food hampers packed with pantry essentials and fresh produce. Our second OzHarvest Market opened in Waterloo to help support many new people facing food insecurity for the first time.



50,000

Customers



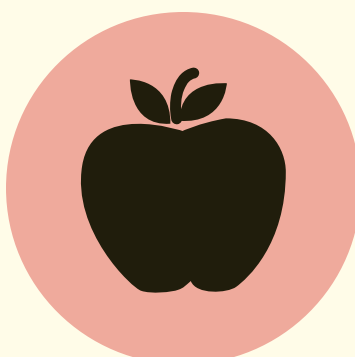
210,184

Kgs Rescued Food



209

Volunteers



8,672

Volunteer Hours



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My clients used to love coming to the market, but now I deliver a weekly food hamper instead, which allows me to have a conversation. Fresh food and cooked meals means they don't have to eat pot noodles or something cheap from the convenience store.

ROSIE
Mental Health Officer, Stride



SPECIAL THANKS

APM Refrigeration / Aussie /
Bread & Butter Project / Foodbank
/ Good 360 / Hartson Electrical
/ Pitango / Southern Cross
Security / TOGA Property Group /
Vittoria Coffee / Woolworths

VOLUNTEERS



VOLUNTEERS



Our ‘Yellow Army’ of volunteers are at the heart of local communities - helping with food rescue, events, tub washing, answering phones, packing hampers and whatever it takes to ‘Nourish our Country.’ The most vulnerable in our community often depend on OzHarvest volunteers, so COVID restrictions meant finding creative ways to continue volunteer programs safely. Thanks to the tireless efforts of so many volunteers, we have been able to distribute food in different ways to those facing extreme hardship.



2,953

Volunteers



50,000

Donated Hours



“It’s not just about rescuing food, it’s about making local connections and friendships and serving your community too.”

CAMERON
OzHarvest Volunteer, Cairns

SPECIAL THANKS

Food rescue in regional communities is 100% powered by amazing volunteers led by:

Bronte Collins (Victor Harbor) / Jenny O’Regan (Southern Highlands) / John Foord (Wagga Wagga) / Julie Ferguson (Coffs Harbour) / Michael Palmer (Sapphire Coast South) / Michele Lipner (Sunshine Coast) / Rebecca Norman (Sapphire Coast North)

EDUCATION

Nourish →

NEST →

FEAST →



NOURISH



NOURISH

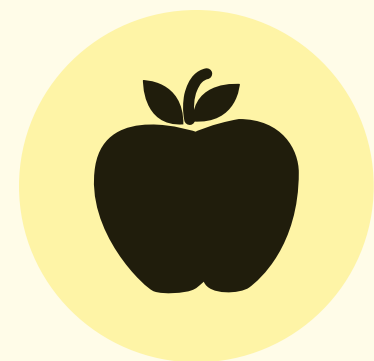


After our 2019 students graduated at the end of the year, Nourish classes were paused in March due to COVID-19. The team created online resources across 28 learning units on Facebook and Seesaw to keep students engaged until classes resumed. With help from Woolworths, students received 235 deliveries of equipment and food to practice their cooking skills at home! Nourish 2020 graduations were finally held in December.



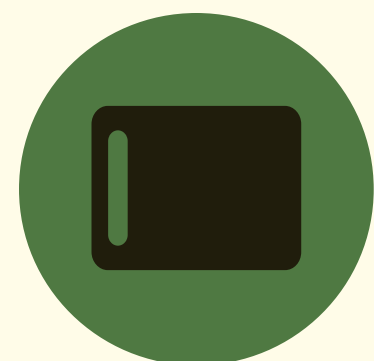
13

Graduates



6

Return to Study / Further Education



7

Employed / Actively Seeking Employment



134

Nourish Graduates Since 2015



I knew from the very start of Nourish that the team working with my son must be experts at engaging, encouraging and nurturing.

DEBORAH RICH
Parent of Nourish graduate 2019



SPECIAL THANKS

Activate UTS / Baillie Foundation / Bendigo Bank / bp Australia / Career Employment Group / CBA / Collier Charitable Fund / FWH Foundation / Graf Foundation / IHG / James N Kirby / Lendlease / Macquarie Group Foundation / Matana Foundation / Morialta / Norton Rose Fullbright Australia / Pamarma Foundation / TAFE NSW

NEST



NEST

Nutrition Education &
Skills Training

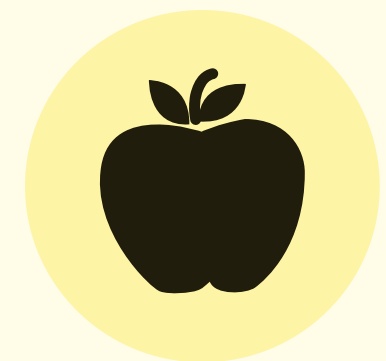


The redesigned NEST program was just being implemented when COVID hit, resulting in all face-to-face classes being put on hold. The team rallied quickly to engage participants virtually, setting up a Facebook page for educational cooking videos and nutrition tips, as well as delivering NEST presentations online. Their expertise and skills helped create new nutritionally balanced Food Boxes, complete with easy to cook recipes to help families in need during lockdown.



22

Full Programs



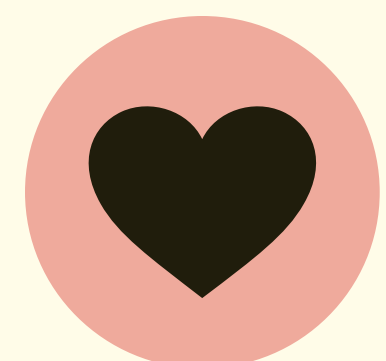
122

Classes



184

Participants



31

Charities



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I felt happy and part of the community, everyone was smiling while chopping and dicing, then we sat down to eat together. It's a nice feeling of comradery when you work together to create something.

REBECCA
NEST Participant



SPECIAL THANKS

ACT Health / Aon Charitable
Foundation / City of
Melbourne / CBA / Greater
Charitable Foundation / John
James Foundation / RACV

FEAST



FEAST

Food, Education &
Sustainability Training



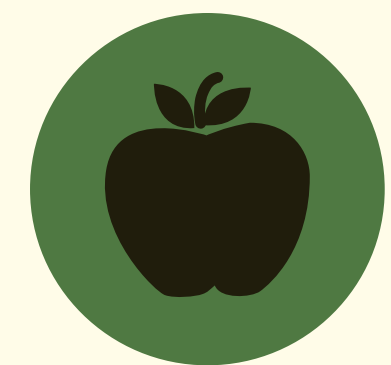
4,008

Students



70

Schools



160

Teachers Trained



162

Classes

Following a successful national launch, FEAST programs were just getting underway in schools across the country when COVID forced major changes. The program was quickly adapted for online learning, including online teacher training and new 'FEAST at home' resources were developed to help with home schooling and keep children engaged. The team ensured schools with families in need received valuable food hampers at the height of the pandemic.



When you educate children, positive change ripples through the community and is evident in the changes to everyday living practices at home.

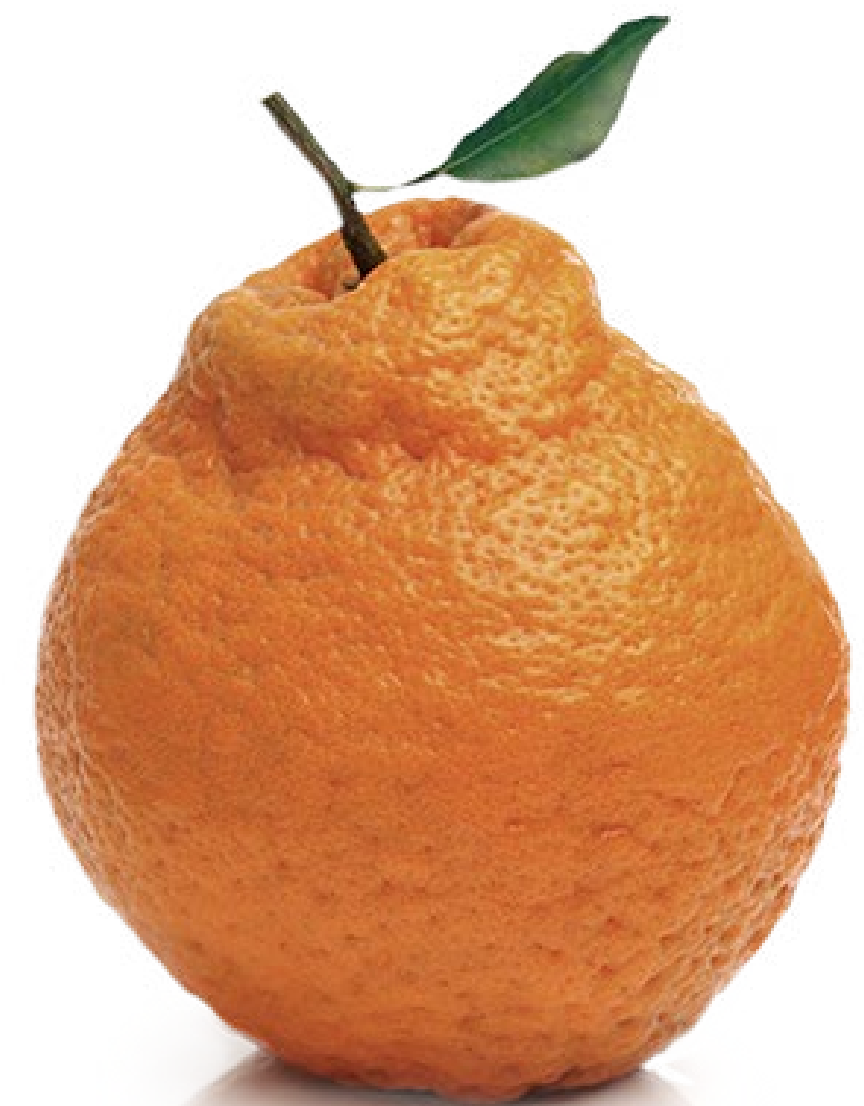
MRS ALBA
Learning and Support Teacher,
Oxley Park Public School



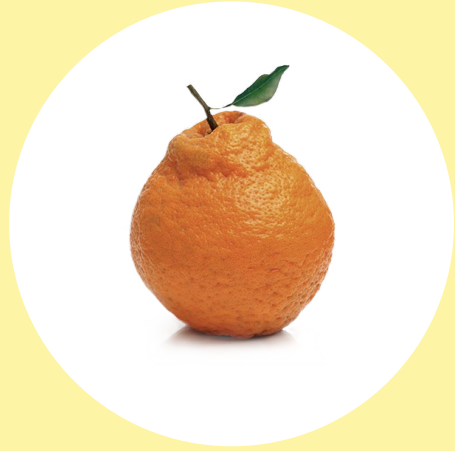
SPECIAL THANKS

CBA / Faiman Family /
Newman's Own Foundation /
Norton Rose Fulbright / NSW
Canterbury Bankstown Council
/ Thyne Reid Foundation /
Private family foundation

FOR PURPOSE CO



FOR PURPOSE CO



360,712

Cups of OJ Sold



48

Juice for Good Machines



2,164,272

Blemished Oranges Juiced



393,594

Kgs Rescued Oranges



4,712

Harvest Bites Meals Delivered

At the start of the financial year, ForPurposeCo. was scaling up Juice For Good having secured incredible national retail partners to expand into more regions. As COVID-19 impacted so many businesses, the focus changed to maintaining current operations. FPC lent their support to OzHarvest to help generate much needed funds for food relief, activating a new profit generating project - Harvest Bites – a home meal delivery service with heart and delicious menus created by chef ambassadors.



BOARD OF DIRECTORS

Eric Kwan / Lawrence Goldstone / Moe Ali / Ronni Kahn / Stuart Cook / Tiziana Bianco



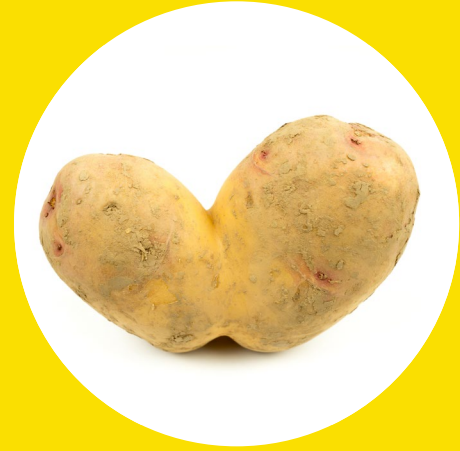
SPECIAL THANKS

AMP / Charter Hall / Colliers / JLL / Mirvac / Scentre Group / Stocklands / Vicinity

THANK YOU



THANK YOU



OzHarvest is continually thankful for the incredible support of like-minded organisations who share our vision for a better world and are passionate about supporting our mission to 'Nourish our Country.'

OUR PARTNERS

Exceptional Partner: Woolworths

Ultimate Partner: bp Australia

Remarkable Partner: Goodman Foundation

Outstanding Partners:

Lendlease

Google.org

Newman's Own Foundation

Brisbane City Council

Vivienne Court Holdings

Awesome Partners:

OXO

Electrolux

Vittoria Coffee

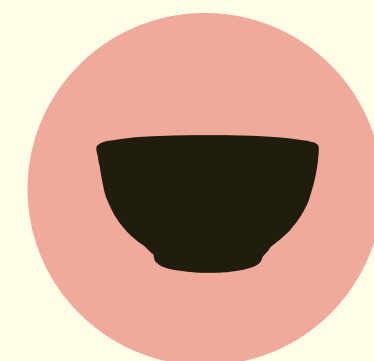
Compass Group Australia

IHG

Aon Charitable Foundation

Channel Seven Telethon Trust

Norton Rose Fulbright



OUR BOARD

Andrew Baxter / Guy Brent /
Julia Tauber / Melinda Petrunoff
/ Kate Towey / Kieran Pryke
/ Ronni Kahn AO / Lawrence
Goldstone (Chariman) / Miriam
Stiel / Steven Alperstein (Board
Secretary) / Steven Greentree /
Yasmin Poole

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BOOK OF THANKS

The OzHarvest journey is a collective effort of devoted staff, passionate chefs, inspiring ambassadors, like-minded partners, generous food and financial donors and an ever growing 'yellow army' of volunteers. We love and appreciate everyone who is part of our journey and have made every effort to ensure we list all involved.

Click on the map to see the amazing number of people and organisations who have supported us in the last year. If we've missed your name, please email media@ozharvest.org with your details and we can add you to the Book of Thanks.



FY 19/20



FY 19/20

Financials



TREASURER'S REPORT

It is very pleasing to report that OzHarvest was able to achieve Total Revenue for the year ended 30 June 2020 of \$18,897,925 (FY19: \$15,205,556) an increase of 24% over the prior year. This was only due to our very generous partners and supporters during the year, an enormous achievement given the much-loved annual CEO Cookoff was cancelled due to the impact of COVID-19.

OzHarvest continues to invest in new and innovative ways to provide sustainable funding for its expanding services, including our latest addition, Harvest Bites. Income from Corporate partners continues to grow and the commitment from Government this year at all levels enabled us to establish significant new emergency services projects to provide food and supplies to the most vulnerable, expanding our reach to more regional communities across Australia

Demand continues to grow for food relief, food rescue, and education, driving a further increase in employee numbers and in the number of food rescue vehicles operating nationally. This has led to a rise in the organisation's operating expenses to \$18,495,825 (FY19: \$15,502,645). The net result was a surplus of \$402,100, compared to a deficit of \$297,089 reported in the prior year.

I wish to thank Graham Jowett (CFO), Matt Holmes (Financial Controller) and their team for all of the hard work and dedication. I also acknowledge the work and support of the auditors, Ernst & Young.

- Kieran Pryke
Treasurer, OzHarvest Board Director

FINANCIAL STATEMENTS

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AUDITOR'S REPORT

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The summary financial statements, which comprise the summary statement of financial position as at 30 June 2020, the summary statement of comprehensive income and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial report of OzHarvest Limited (the Company) for the year ended 30 June 2020.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report.

The summary financial statements do not contain all the disclosures required by the Australian Accounting Standards and the Australian Not-for-Profits Commission Act 2012 Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

We expressed an unmodified audit opinion on the audited financial report in our report dated 27 October 2020. The audited financial report and the summary financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

Our auditor's report on the Company's audited financial report for the year ended 30 June 2020 draws attention to Note 1 of the financial report which describes the basis of accounting. That financial report is prepared to assist the Company to meet the requirements of the Australian Charities and Not-for-Profits Commission Act 2012. As a result the audited financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

The directors of the Company are responsible for the preparation of the summary financial statements in accordance with the summary of accounting policies described in Note 1 of the audited financial report of OzHarvest Limited.

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

- Ernest & Young
Sydney, 11 December 2020

STATEMENT OF
COMPREHENSIVE
INCOME

For the year ended
30 June 2020



Revenue

Interest	20,636	23,550
Donations and sponsorships	11,082,000	14,171,796
Government grants	7,305,770	434,786
Other revenue	489,519	575,424
	18,897,925	15,205,556

Expenses

Marketing and advertising	(172,551)	(172,814)
Depreciation and amortisation	(1,727,505)	(585,746)
Employee benefits	(10,769,108)	(10,220,189)
Occupancy costs	(359,829)	(1,134,086)
Motor vehicle costs	(850,786)	(1,178,588)
Interest expense	(239,935)	(963)
Insurances	(304,219)	(271,210)
Food relief	(2,467,614)	-
Travel costs	(82,516)	(146,765)
Education and events	(492,765)	(951,671)
Other expenses	(1,028,997)	(840,613)
	(18,495,825)	(15,502,645)

Surplus / (Deficit) before income tax

Income tax expense	-	-
Surplus / (Deficit) for the year	402,100	(297,089)

Other Comprehensive Income

Other comprehensive income for the year, net of tax	-	-
Total comprehensive income (expense) for the year	402,100	(297,089)



OTHER
STATEMENTS

Financial Position →
Cash Flows →

STATEMENT OF FINANCIAL POSITION

As at 30 June 2020



Current Assets

Cash and short-term deposits
Trade and other receivables
Financial assets
Prepayments
Inventories
Total Current Assets

Non-Current Assets

Property, plant and equipment
Right-of-use leased assets
Intangible assets
Total Non-Current Assets
Total Assets

Current Liabilities

Trade and other payables
Lease liability
Provisions
Total Current Liabilities

Non-Current Liability

Lease liability
Provisions
Total Non-Current Liability
Total Liabilities
Net Assets

Equity

Sustainability reserve
Retained surpluses
Total Equity

2020 (\$)	2019 (\$)
6,388,451	2,269,517
587,194	1,120,997
6,116,808	1,103,226
280,878	131,008
95,748	104,823
13,469,079	4,729,571

2,421,738	2,179,923
3,686,848	-
220,628	152,700
6,329,214	2,332,623
19,798,293	7,062,194

9,284,552	1,034,342
1,011,259	-
682,116	469,411
10,977,927	1,503,753

2,835,673	-
98,878	74,726
2,934,551	74,726
13,912,478	1,578,479
5,885,815	5,483,715

2,000,000	1,100,000
3,885,815	4,383,715
5,885,815	5,483,715



OTHER STATEMENTS

Comprehensive Income →
Cash Flows →

STATEMENT OF CASH FLOWS

For the year ended
30 June 2020



Cash flows from operating activities

Receipts from donors and customers	27,421,621	13,615,445
Payments to suppliers and employees	(16,170,262)	(14,562,731)
Interest received	7,055	3,215
Net cash flows from/(used in) operating activities	11,258,414	(944,071)

Cash flows from investing activities

Purchase of property plant and equipment	(806,287)	(451,078)
Proceeds from sale of plant and equipment	5,488	1,016,097
Purchase of intangible assets	(142,638)	(71,726)
Payments for additional funds invested	(5,000,000)	-
Net cash flows (used in)/from investing activities	(5,943,437)	493,293

Cash flows from financing activities

Payment of principal portion of lease liabilities	(1,196,043)	-
Net cash flows (used in)/from financing activities	(1,196,043)	-

Net increase/(decrease) in cash held

Cash at beginning of financial year	2,269,517	2,720,295
Cash at end of financial year	6,388,451	2,269,517

2020 (\$)

2019 (\$)



OTHER STATEMENTS

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Financial Position →