

THE OZHARVEST MARKET CLUB MEMBERSHIP AGREEMENT TERMS AND CONDITIONS & COLLECTIONS NOTICE

This is an Agreement under which you agree to become a Member of the OzHarvest Market Club.

This Agreement sets out both OzHarvest's and your rights and responsibilities, and you agree to abide by the following terms and conditions whilst you are a Member of the Market Club:

Background:

1. The Market Club is a membership system that has been created and managed by OzHarvest for visitors to the OzHarvest Markets. It enables OzHarvest to provide better food relief assistance and associated services by learning more about our visitors and how we can best serve them.
2. The operations of the Market Club membership are partly funded by the City of Sydney Community Services Grant.
3. The OzHarvest Markets provide nourishing, rescued, and occasionally purchased, food on a "take what you need, give if you can" philosophy to any member of the community. Anyone can access food, however there may be limits on food quantity and visit frequency to ensure we can help as many people as possible. More information can be found at: <https://www.ozharvest.org/ozharvest-market-waterloo>.

The Markets currently operating are:

- OzHarvest Market Waterloo at 95 Wellington Street, Waterloo, 2017.
Opening Hours: Tuesday to Saturday, 10:00am – 2:00pm.

Membership:

4. To register as a member, we will ask for personal information, e.g.: your name, your phone number and/or email.
5. Your contact details and other basic information requested will allow us to cater for your needs and will help provide services and promotions at the Market.
6. We may share membership usage data, which is aggregated and anonymised, with service providers through which your membership was made available, for the sole purpose of improving our service to you.
7. Please read the Data Collection Notice below.
8. There are no membership fees payable.
9. Once registered as a member, you will be given your personal Market Club card. Please do not lose your card. Please show your card every time you visit and wish to shop at the OzHarvest Markets. Your card is for your personal use only and it is not transferable or to be shared with anyone else.
10. This membership is valid whilst the OzHarvest Markets are operational, and you remain in agreement with these terms and conditions.
11. You may choose to terminate the membership at any time.

12. Members are required to follow the rules and guidelines of the OzHarvest Markets as stated in the notices at the point of entry. Failure to abide by these rules and guidelines may result in limitations to the benefits accessed by the membership and potential termination of your membership.
13. This membership and associated services and offers are restricted to the OzHarvest Markets only, and DO NOT APPLY at any other OzHarvest venue, office, warehouse event or facility.
14. OzHarvest will not be liable for any direct, indirect or consequential loss or damage incurred by you in connection with your membership or the membership services, including, without limitation: loss of income or revenue; loss of business; loss of profits or contracts; loss of anticipated savings; loss of data; loss of goodwill; wasted management or office time; and for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.
15. You accept that these terms and conditions may be subject to change, and we will endeavour to notify you of any changes at the earliest opportunity.
16. If you have any concerns, queries or complaints surrounding these terms or your membership, please contact us: ozharvest.market@ozharvest.org.
17. Our Privacy Policy outlines our personal information handling practices and can be viewed here: <https://www.ozharvest.org/privacy-policy/>

Data Collection Notice

The purpose of the collection of your data is to assist OzHarvest with providing a unique food rescue and food relief service to members of the community at the OzHarvest Markets.

We aim to collect personal information only if it is reasonably necessary to providing the product, service or information you have requested from us. The type of personal information that we collect about you depends on the type of dealings with us. In general, you can assume that we may collect the following personal information about you: name; address; email address; telephone number; customer surveys and other details for the provision of better food relief assistance, membership to the OzHarvest Market Club, the issuing of membership cards and other membership services, birthday and promotional offers, and community events and services.

If you wish to cancel your membership, please email: ozharvest.market@ozharvest.org.

When you acknowledge that you have read this Agreement you are entering into a legally binding contract with us.

OzHarvest Market Club Memberships

ozharvest.market@ozharvest.org

As at March 2021